



This Exclusive Property Management Agreement ("Agreement") is between Owner / Owner ("Owner") and CrossView Property Management ("Broker")

1. **AUTHORITY TO MANAGE PROPERTY:** Owner gives Broker the EXCLUSIVE RIGHT TO MANAGE the real and personal property (collectively "Property") described below beginning Jan 01, 2020 and ending at 11:59 p.m. on Jan 01, 2022, except that either party may terminate this Agreement by giving 3 calendar days written notice to the other party by certified mail. Owner certifies and represents that he/she has the legal authority and capacity to lease the Property and improvements.

2. **DESCRIPTION OF PROPERTY:**

(a) **Real Property: Street Address:** 1234 Smith St

(b) **Legal Description:**  See Addendum \_\_\_\_\_, Legal Description of Real Property.  1234 Smith St 76 S96

(c) **Personal Property, including appliances:**  See Addendum \_\_\_\_\_, Inventory  Fridge, Oven, Stove, Dishwasher, Microwave, Washer and Dryer

(d) **Type of Property (single family home, warehouse, etc.):** Single-Family

(e) **Occupancy:** Property  is  is not currently occupied by a tenant. If occupied, the lease term expires \_\_\_\_\_.

3. **BROKER OBLIGATIONS AND AUTHORITY:** Broker will use due diligence to manage, operate and lease the Property in accordance with this Agreement.

(a) **Tenant Matters:** Owner authorizes Broker to (check if applicable):

Secure a tenant for the Property, see Addendum \_\_\_\_\_, Exclusive Right to Lease Agreement.

Enter into a lease/contract to lease on Owner's behalf (Owner must execute special power of attorney).

Complete and sign the lead-based paint/hazards certification on Owner's behalf (for Property built before 1978).

Manage tenant relations, including negotiating renewals of existing leases; collecting, holding and disbursing rents and other amounts due or to become due to Owner; handling tenant requests and negotiations; terminating tenancies and signing and serving appropriate notices on behalf of Owner; initiating and prosecuting eviction and damages actions on behalf of Owner; and procuring legal counsel when necessary to protect Owner's interests and rights in connection with the Property.

(b) **Property Maintenance:** Owner understands that Florida law requires licensed professionals in the construction trades to perform relevant repairs on rental properties unless the repairs can be made for under \$1,000 and are not of a life/safety concern. Additionally, Owner understands that when Broker acts as the Owner's agent Florida law provides the Broker may contract for repairs, maintenance, remodeling or improvement of the Property with a certified or registered contractor when labor and materials together do not exceed \$5,000. Subject to these limitations set by law, Owner authorizes Broker to (check if applicable):

Maintain and repair interior, exterior and landscaping of Property, including making periodic inspections; purchasing supplies; and supervising alterations, modernization and redecoration of Property. Broker will obtain prior approval of Owner for any item or service in excess of \$ 300.00, except for monthly or recurring expenses and emergency repairs which, in Broker's opinion are necessary to prevent the Property from becoming uninhabitable or damaged, to avoid suspension of services required to be provided by law or lease, or to avoid penalties or fines to be imposed by a governmental entity.

Enter into contracts on Owner's behalf for utilities, public services, maintenance, repairs and other services as Broker deems advisable.

Hire, discharge and supervise all labor and employees required for the operation and maintenance of the Property, and to arrange for bonding for employees who will handle cash on behalf of Owner and Broker.

(c) **Other Matters:** Owner authorizes Broker to (check if applicable):

Make payments on Owner's behalf, including (check all that apply):

mortgage \$ \_\_\_\_\_ per \_\_\_\_\_ to \_\_\_\_\_

insurance \$ \_\_\_\_\_ per \_\_\_\_\_ to \_\_\_\_\_

property taxes \$ \_\_\_\_\_ per \_\_\_\_\_ to \_\_\_\_\_ and special assessments as made.

condominium or homeowners' association dues \$ \_\_\_\_\_ per \_\_\_\_\_ to \_\_\_\_\_ and assessments as made.

charges for repairs, materials, equipment, labor and attorneys' fees and costs.

- state and local sales and service taxes.
- Maintain accurate records of receipts, expenses and accruals to **Owner** in connection with managing the Property. **Broker** will render to **Owner** itemized financial statements (how often) yearly and can be accessed at any time via the owners portal and will promptly remit to **Owner** the balance of receipts less disbursements and accruals for future expenses.
- Other Duties: See Addendum \_\_\_\_\_, entitled \_\_\_\_\_

**4. OWNER OBLIGATIONS:** In consideration of the obligations of **Broker**, **Owner** agrees:

- (a) To cooperate with **Broker** in carrying out the purpose of this Agreement.
- (b) To provide **Broker** with the following keys to the Property (specify number): unit 3 / building access \_\_\_\_\_ / mailbox 3 / pool \_\_\_\_\_ / garage door/opener 2 / other \_\_\_\_\_
- (c) To provide complete and accurate information to **Broker** including disclosing all known facts that materially affect the value of the Property (see Addendum \_\_\_\_\_, entitled \_\_\_\_\_). If the Property was built in 1977 or earlier, **Owner** will provide **Broker** with all information **Owner** knows about lead-based paint and lead-based paint hazards in the Property and with all available documents pertaining to such paint and hazards, as required by federal law. **Owner** understands that the law requires the provision of this information to **Broker** and to prospective tenants before the tenants become obligated to lease the Property. **Owner** acknowledges that **Broker** will rely on **Owner's** representations regarding the Property when dealing with prospective tenants.
- (d) To carry, at **Owner's** sole expense, public liability, property damage and worker's compensation insurance adequate to protect the interests of **Owner** and **Broker**. Said insurance will name both **Broker** and **Owner** as insured parties, and will specifically cover the indemnity and hold harmless provision of subparagraph 4(h). **Broker** will not be liable for any error of judgment or mistake of law or fact or for any loss caused by **Broker's** negligence, except when the loss is caused by **Broker's** willful misconduct or gross negligence. **Owner** will carry insurance as follows:
  - (1) Perils of fire, lightning, wind, hail, explosion, smoke, riot, aircraft, vehicles, vandalism, and burglary on the contents of the Property in the amount of \$ \_\_\_\_\_.
  - (2) "At Risk" protection on the building in the amount of \$ \_\_\_\_\_, and on rental income in the amount of \$ \_\_\_\_\_.
  - (3) Liability for personal injury and property damage in the amount of \$ 500,000.00 (\$500,000 minimum).
- (e) To inform **Broker** before conveying or leasing the Property.
- (f) Upon termination of this Agreement, to assume obligations of all contracts that **Broker** entered into on **Owner's** behalf.
- (g) To pay all amounts billed by **Broker** for authorized expenditures within 25 calendar days after written notice of the expense is placed in the mail by **Broker**. If **Owner** fails to promptly reimburse **Broker**, **Owner** authorizes **Broker** to reimburse itself out of rents collected, if applicable.
- (h) To indemnify and hold harmless **Broker** and **Broker's** officers, directors, agents and employees from all claims, demands, causes of action, costs and expenses, including reasonable attorneys' fees at all levels, and from liability to any person, to the extent based on
  - (1) **Owner's** misstatement, negligence, action, inaction or failure to perform the obligations of this contract or any lease or agreement with a vendor;
  - (2) (2) the existence of undisclosed material facts about the Property;
  - (3) (3) **Broker's** performance, at **Owner's** request, of any task beyond the scope of services regulated by Chapter 475, F.S., as amended, including **Broker's** referral, recommendation or retention of any vendor; or (4) services or products provided and expenses incurred by any vendor. This subparagraph will survive **Broker's** performance and the transfer of title.
- (i) To reasonably inspect the Property before allowing the tenant to take possession and to make the repairs necessary to transfer a reasonably safe dwelling unit to the tenant.
- (j) To exercise reasonable care to repair dangerous defective conditions upon notice of their existence by the tenant, after the tenant takes possession.

**5. COMPENSATION:** **Owner** agrees to compensate **Broker** as follows, plus any applicable taxes on **Broker's** services:

- (a) For securing a tenant, see Addendum \_\_\_\_\_, Exclusive Right to Lease Agreement.
- (b) For managing tenant relations, a fee of:
  - \_\_\_\_\_ % of the gross lease value
  - 10 % of rent due in each rental period
  - \$ \_\_\_\_\_
  - other \_\_\_\_\_
 The above fee is to be paid (when, how) 1st of each month excluding the 1st full months rent as rental placement fee applies
- (c) For managing the Property, a fee of:
  - \$ \_\_\_\_\_ to be paid (when, how) \_\_\_\_\_

\_\_\_\_\_ % of rent due in each rental period to be paid (when, how) \_\_\_\_\_  
 other \_\_\_\_\_

(d) For supervising alterations, modernization, redecorating, or repairs above and beyond normal refurbishment of the Property, a fee of \$ \_\_\_\_\_ per hour OR \_\_\_\_\_ to be paid (when, how) \_\_\_\_\_

(e) Other:  See Addendum \_\_\_\_\_, Attachment to Property Management Agreement.

**6. DISPUTE RESOLUTION:** This Agreement will be construed under Florida law. All disputes between **Broker** and **Owner** based on this Agreement or its breach will be mediated under the rules of the American Arbitration Association or other mediator agreed upon by the parties. Mediation is a process in which parties attempt to resolve a dispute by submitting it to an impartial mediator who facilitates the resolution of the dispute but who is not empowered to impose a settlement on the parties. The parties will equally divide the mediation fee, if any. In any litigation based on this Agreement, the prevailing party will be entitled to recover reasonable attorneys' fees and costs at all levels, unless the parties agree that disputes will be settled by arbitration as follows:

**Arbitration:** By initialing in the space provided, **Owner** ( ) ( ), Listing Associate ( ) and Listing **Broker** ( ) agree that disputes not resolved by mediation will be settled by neutral binding arbitration in the county in which the Property is located in accordance with the rules of the American Arbitration Association or other arbitrator agreed upon by the parties. The arbitrator may not alter the Contract terms. Each party to any arbitration or litigation (including appeals and interpleaders) will pay its own fees, costs and expenses, including attorneys' fees at all levels, and will equally split the arbitrators' fees and administrative fees of arbitration.

**7. ATTORNEYS' FEES:** In any action between **Owner** and a tenant in which **Broker** is made a party because of acting as an escrow agent under this Agreement, or if **Broker** interpleads escrowed funds, **Broker** will recover reasonable attorneys' fees and costs, to be paid out of the escrowed funds and charged and awarded as court costs in favor of the prevailing party.

**8. MISCELLANEOUS.** This Agreement is binding on **Broker's** and **Owner's** heirs, personal representatives, administrators, successors and assigns. Signatures, initials, documents referenced in this Agreement, counterparts and modifications communicated electronically or on paper will be acceptable for all purposes and will be binding.

**9. ADDITIONAL CLAUSES:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Broker advises Owner to consult an appropriate professional for related legal, tax, property condition, environmental, foreign reporting requirements and other specialized advice.**

Date: \_\_\_\_\_ **Owner:** \_\_\_\_\_ Tax ID/SSN: \_\_\_\_\_

Date: \_\_\_\_\_ **Owner:** \_\_\_\_\_ Tax ID/SSN: \_\_\_\_\_

Telephone: \_\_\_\_\_ Work Telephone: \_\_\_\_\_ Facsimile: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail: \_\_\_\_\_

Date: \_\_\_\_\_ **Authorized Licensee or Broker:** \_\_\_\_\_

Telephone: **904-855-7933** Work Telephone: \_\_\_\_\_ Facsimile: \_\_\_\_\_

Address: **3121 Venture Pl, Ste 3, Jacksonville, FL 32257**

E-mail: **info@crossviewpm.com**

Copy returned to **Owner** on \_\_\_\_\_, by:  personal delivery  e-mail  mail  facsimile

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**Owner** ( ) ( ) and **Broker/Sales Associate** ( ) ( ) acknowledge receipt of a copy of this page, which is Page 3 of 3 Pages.

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